September 25, 2018

To: Supervisor Sheila Kuehl, Chair
    Supervisor Hilda L. Solis
    Supervisor Mark Ridley-Thomas
    Supervisor Janice Hahn
    Supervisor Kathryn Barger

From: Judge Michael Nash (Ret.)
      Executive Director, Office of Child Protection

IMPLEMENTATION OF THE COMMUNITY PREVENTION LINKAGES PROGRAM AT THE DCFS CHILD PROTECTION HOTLINE

Introduction to the Prevention and Aftercare Networks

On February 26, 2008, the Los Angeles County Board of Supervisors approved the Prevention Initiative Demonstration Project (PIDP) and directed the Department of Children and Family Services (DCFS) to establish community-based networks to implement the Strengthening Families Approach in each of the County’s eight geographic Service Planning Areas (SPAs).

Each of the eight networks was designed to include a broad range of public, private, and faith-based partners (funded and unfunded) working toward a shared goal of preventing child abuse and neglect through three “braided” strategies:

- Building social connections by using community organizing approaches
- Increasing economic opportunities and development
- Increasing access to and the utilization of beneficial services, activities, and resources

In 2015, based on promising evaluation results, DCFS created an ongoing contract program that called for ten Prevention and Aftercare (P&A) networks.¹ Based on lessons learned through PIDP, these P&A networks work somewhat differently than traditional contracted services.²

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¹ One in each of the eight geographic SPAs plus two additional networks designed to meet the cultural needs of American Indian and Asian/Pacific Islander communities throughout the county
² Please see Appendix 1—What Do Prevention and Aftercare (P&A) Networks Do?
The P&A organizations are part of a critical web of providers across the county that effectively reach out to and engage parents, assisting them as they navigate often-complex systems of services. In doing so, providers develop relationships with these parents, building upon their natural assets through the Strengthening Families Approach. These relationships in turn create trusting environments that encourage parents to disclose family needs and access appropriate services earlier, as family stressors occur.  

P&As engage with families who have no connection to DCFS—as well as those referred by the Child Protection Hotline (Hotline) and/or DCFS regional offices—in community-friendly environments that are easily accessible, culturally appropriate, and welcoming to all.

During the last year, leaders at the Hotline have been working with the Office of Child Protection (OCP) to increase the availability of voluntary supports and services by strengthening connections to the P&As through a new approach called the Community Prevention Linkages program. Although this program began only on July 1, 2018, initial indications are promising. This memo outlines the new referral process and operational improvements, as well as preliminary data on the first two months of operation.

Community Prevention Linkages (CPL) at the Child Protection Hotline

The protocol for determining which families might benefit from community-based services is:

• All calls to the Hotline are first assessed for reasonable suspicion of parental/caregiver abuse/neglect using the Structured Decision Making® (SDM) tool, policy, procedure, a review of referral history, consultation, and use of critical-thinking skills and experience.

• A Hotline determination of possible reasonable suspicion of parental/caregiver abuse/neglect results in a DCFS in-person Emergency Response investigation. If there is no need for a DCFS investigation, the family is then assessed for support and/or service needs.

• If it appears likely that the family is in need of support and/or services, the family is referred for P&A supports/services.

• A multidisciplinary team meeting (MDT) is held by the Hotline CPL team and staff from the appropriate P&A lead agency to discuss family composition, presenting issues, identified needs, and possible services.

• Staff at the P&A lead agency engage the family to offer free and appropriate supports/services in the family’s own community.

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Please see Appendix 2—DCFS Hotline Community Prevention Linkages Checklist for further details.

**Starting Up the New CPL Program**

A process for Hotline referral to the P&As has been in place for some time, in line with processes established in 2015 for referrals by DCFS regional offices. However, teaming between the Hotline and P&A leaders has been limited and, perhaps as a result, the number of families referred by the Hotline to the P&As has been small.

Over the last few months, the project team has met regularly to plan program refinements and discuss ideas with the P&As and other County leaders. This has generated:

- A new and expedited MDT process that includes staff from the appropriate P&A from the start
- Discussions with P&As to assess what referrals are appropriate and how information should flow
- Regular referrals and information-sharing between the P&As and designated Hotline staff
- Training for all Hotline staff on what the P&As offer and how this program differs from previous practice
- The development of materials designed for quick reference on new program operations and what each P&A network offers (see Appendix 3—One-Page Summaries for P&As)
- Timely information-sharing on progress through the DCFS automated Family Centered Services portal
- Visits to the Hotline by P&A staff
- Planning for data-tracking and ongoing evaluation

In addition, the strengths, needs, and challenges facing each P&A network have been assessed to build the capacity of the networks and provide appropriate technical assistance.

At a recent meeting, the P&As reported that all this preparation for implementation appears to be paying off. There has not only been an increase in referrals, but early indications suggest that families are accepting support and services at a higher rate. Although small differences exist between the P&A networks in exactly how many attempts they make to engage families, most reported they make a first attempt to call families within two days, followed by two or more follow-up calls. A letter or e-mail is also sent subsequently to explain the supports and services available.
Data for the Initial Month of Program Operation, July 2018

Chart 1 provides an initial look at changes in the rate at which Hotline staff referred families to the P&A networks between June and July 2018. During the first full month of CPL program operation, calls flagged for referral to the P&As increased in number (from 141 in June to 209 in July), and a significant increase occurred in the number of families that accepted services occurred (from 19 in June to 47 in July).

<table>
<thead>
<tr>
<th></th>
<th>June 2018</th>
<th>July 2018</th>
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<tbody>
<tr>
<td>Calls answered</td>
<td>14,590</td>
<td>13,937</td>
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<tr>
<td>Calls flagged</td>
<td>141</td>
<td>209</td>
</tr>
<tr>
<td>Families accepting services</td>
<td>19</td>
<td>47</td>
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</tbody>
</table>

The working group will continue to meet regularly to track program implementation and assess needs for quality improvement. The group anticipates the development of a targeted program evaluation within the next few months to help partners understand the impact of program design and improvement efforts on outcomes for families and children.

Data for the First Two Months of Program Operation, July and August 2018

Information on contact status for all referrals in July and August (Chart 2 and Chart 3) suggests that the community-based agencies are working diligently and making multiple attempts to contact families.

More than 200 calls (n=209) were flagged for referral to the agencies in the months of July and August—209 in July and an additional 245 in August. Thus, 454 families who were determined not to require protective-services investigations were connected with voluntary community-based options during the first two months of CPL program operation.
As expected, the P&A networks are receiving referrals at different rates (Chart 4), but the need for support and services appears to be countywide.
Chart 4. CPL Referrals by Agency, August 2018

Source: Data extracted from the Family Centered Services database

Initial data suggest that supports and services are starting in a timely manner (Chart 5).

Chart 5. Service Status for Those Who Accepted Services—July and August 2018

Source: Data extracted from the Family Centered Services database
Conclusion

Leadership and staff at the Hotline and the P&As are excited about the CPL program and look forward to systematic tracking, monitoring, and quality improvement over the next few months, along with the regular evaluation and analysis of findings as the program unfolds.

The project team has discussed several key elements believed to have laid the groundwork for success in the startup of the CPL program:

- Training the Hotline staff on what P&As have to offer and how they differ from other contracted-service programs
- Familiarizing P&A direct-service staff with the operations of the Hotline through visits and regular meetings
- Information-sharing between Hotline and P&A staff during the initial MDTs, follow-up as needed by P&A direct-service staff as they reach out to families, and the consistent availability of designated Hotline staff to answer questions and share information
- The experience and skill of P&A staff in engaging families in local community settings, providing a warm introduction to selected activities and resources that may be helpful to them and their children (honoring the social-work precept of “starting where the family is”) and providing opportunities for deeper engagement as needed
- Starting as quickly as possible to connect families who are determined not to require protective-services investigations into a voluntary community-based option geared to introducing them to local resources, activities, and supports

If you have any questions, please contact me at (213) 893-1152 or by email at mnash@ocp.lacounty.gov, or your staff may contact Carrie Miller at (213) 893-0862 or by email at cmiller@ocp.lacounty.gov.

MN:CDM:JM:eih

Attachments (3)

c: Chief Executive Office
   Executive Office, Board of Supervisors
   Children and Family Services
   Mental Health
   First 5 LA
   P&A Lead Agencies
   Casey Family Programs
   OCP Prevention Implementation Workgroup
What Do Prevention and Aftercare (P&A) Networks Do?

P&A networks focus on:

- Preventing child maltreatment
- Decreasing social isolation
- Decreasing poverty
- Increasing access to resources
- Strengthening family protective factors
- Improving collaboration between the County’s public child-welfare system and community-based organizations

How Do They Do That?

By using three synergistic strategies:

- Building social networks using strengths-based and relationship-focused community organizing
- Enhancing community-based access to and use of trauma-informed services and beneficial activities, resources, and supports
- Developing skills and economic opportunities for families

Braiding these three strands into a welcoming, flexible, and accommodating neighborhood-based web means that families can choose to participate on their own terms. Personal relationships are nurtured through civic engagement and community-improvement projects, and network navigators help people who need additional assistance accessing effective, trauma-informed local services. Each network is community-specific, based on its demographic, social, and economic conditions, and increases the existing capacity of smaller community-based organizations, faith-based and grassroots community groups, and other local institutions.

Examples of P&A activities include:

- Parent and resident support groups
- Youth support groups
- Help with legal issues
- Yoga, mindfulness meditation, family gardening, fitness, arts and music, computer literacy
- Parent and child play groups
- Help with co-parenting issues
- VITA (Volunteer Income Tax Assistance) tax clinics
- Family recreation activities
- Connections to an array of services, activities, resources, and supports

Research shows:

→ Increases in “social capital” (individuals, families, and communities feeling better about themselves) result from social connections, and network-building strengthens family systems.
→ Relationship-based community organizing enhances a community’s capacity for self-management and self-care.
→ Enhancing the protective factors associated with strong families increases children’s safety and ability to thrive (see reverse).
How Is This Approach Different?

The existing professionalized service delivery system tends to view “clients” as having problems that professionals assess and develop case plans to solve. Clients are then referred to services that may or may not be integrated, accessible, or affordable.

The P&A networks’ holistic approach adds new, positive layers to that model. In addition to linking families to specific services in a time of crisis or need, the P&A networks offer help with employment and family finances, with navigating the maze of community services and supports, and with engaging and empowering families to solve their own problems and work collaboratively with others in their community.

This “no wrong door” approach means that:

- Families find what they want and need when they want it
- DCFS workers find the right kinds of help for the families they serve
- Community organizations help families navigate a confusing array of programs and agencies

Service delivery is embedded in a public-health approach that strengthens the web of social connections in neighborhoods throughout the County.

### The Seven Protective Factors

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<table>
<thead>
<tr>
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<tbody>
<tr>
<td>1.</td>
<td><strong>Parental Resilience</strong> <em>The ability to manage and bounce back from all types of challenges that emerge in every family’s life</em></td>
</tr>
<tr>
<td>2.</td>
<td><strong>Social Connections</strong> <em>Connections to networks of support essential to parents</em></td>
</tr>
<tr>
<td>3.</td>
<td><strong>Concrete Support in Times of Need</strong> <em>Connecting to services to meet basic needs, as well as to address crises that may emerge</em></td>
</tr>
<tr>
<td>4.</td>
<td><strong>Knowledge of Parenting and Child Development</strong> <em>Accurate information about child development and appropriate expectations for children’s behavior</em></td>
</tr>
<tr>
<td>5.</td>
<td><strong>Social and Emotional Competence of Children</strong> <em>A child’s ability to interact positively with others, self-regulate, and communicate effectively</em></td>
</tr>
<tr>
<td>6.</td>
<td><strong>Social and Emotional Competence of Adults</strong> <em>A capacity for self-regulation, authentic emotional availability, and the ability to connect and foster nurturing relationships</em></td>
</tr>
<tr>
<td>7.</td>
<td><strong>Family Economic Opportunity, Stability, and Security</strong> <em>The capacity to meet shelter, healthy food, transportation, child-rearing, and leisure needs without daily stress; adequate money to meet all needs and some wants; adequate money to meet emergency requirements as they occur</em></td>
</tr>
</tbody>
</table>
DCFS Hotline Community Prevention Linkages Checklist

1. Generate in-person response with appropriate response time/assignment

3. Identify the following need(s) from here:
   - Family development support (coaching, bonding, attachment, conflict management, etc.)
   - Youth development & behavior programs
   - Behavioral Health & wellness activities (counseling, yoga, community gardening, mindfulness, etc.)
   - Social connections & peer supports
   - Early child development/child care
   - Support for children under 5 (home visitation prog.)
   - Health issues (lice, access to healthcare, etc.)
   - Teen parent support
   - Parenting education
   - Domestic Violence
   - Housing/homelessness
   - Food/clothing
   - Bereavement/grief
   - Legal services
   - Employment skills development
   - School/education issues (truvancy, etc.)

2. Document information accordingly (Evaluated Out/Consultation)

4. Are services being received from DCFS, Probation or community agency (that offers other services)?
   - Yes: Document information accordingly (Evaluated Out/Consultation)
   - No: Refer to Community Prevention Linkages

5. Refer to Community Prevention Linkages

6. Generate an Evaluated Out referral and flag "Path 1" under the special projects tab

Stop here

Start here

Does the reported info. meet statutory definition for in-person response?

No

Is there a need that can be met by community services?

No

Are services being received from DCFS, Probation or community agency (that offers other services)?

No

Stop here

Yes

Stop here
## SPECIAL NEEDS
- A&M Hearing Services
- AV Autism Support Group
- Discovery Resource Center
- Antelope Valley Foundation for the Developmentally Disabled
- Connections for Care
- Family Focus Resources Center
- Life Steps Foundation

## EARLY CARE & EDUCATION
- Head Start
- WIC
- Child Care Resource Center
- Library-Lancaster
- Library-Palmdale
- First 5
- Healthy Homes

## WORK SOURCE
- South Valley Work Source
- Paving the Way Foundation
- Job Corp
- Employment Development Department
- Work Source AV One-Stop Career Center

## CHILDREN’S BUREAU
OFFERS INNOVATIVE, QUALITY CHILD ABUSE PREVENTION SERVICES AND PROGRAMS DESIGNED TO NURTURE THE CHILD, STRENGTHEN THE FAMILY AND BUILD CARING COMMUNITIES

## EMERGENCY ASSISTANCE
- Catalyst Foundation
- Lancaster United Methodist Church
- Light House Fellowship
- Salvation Army
- Two Lifestyles

## LEGAL SERVICES
- Neighborhood Legal Services
- Center for Alternative Law
- Palmdale City Library
- Greater Valley Immigration Services
- Hermandad Mexicana

## MENTAL HEALTH
- Department of Mental Health
- Children’s Bureau
- Children’s Center of the Ant. Valley
- Child and Family Guidance Center
- MASADA Homes
- Hathaway Sycamore
- OUTreach Center (LGBT)
- Mental Health America
- AV Mental Health
- El Dorado
- Tarzana Treatment Center
- Optimist Youth
- NAMI
- Paving the Way Foundation
- Kayla’s Place
- Sexual Assault Response Services
- Penny Lane
- Torrez Martinez Tribal TANF

## WELLNESS & COMMUNITY HOMES
- Puite Wellness Home
- Puite Community Home
- Desert View Wellness Home
- Dessert View Community
- Mariposa Wellness Home
- Mariposa Community Home
- Linda Verde Wellness Home
- Linda Verde Community Home
- Joshua Wellness Home
- Joshua Community Home
CHILDREN'S INSTITUTE INC. 
offers readily accessible, family driven, culturally respectful, evidence-based, well-coordinated prevention, intervention and treatment services for children and families who reside in high-need, low-resource communities.

FAMILY SUPPORT SERVICES

Family Economic Success & Stability
Parenting & Support Groups
Health and Wellness
Special Family Events
Resource and Referral Services

EARLY CARE & EDUCATION

Center-Based Programs
Home-Based Programs
Family Child Care
Early Childhood Mental Health

CHILD WELFARE SERVICES

Family Preservation
Kin Care
Project Fatherhood
Parent Education
Partners Foster Care & Adoption
Intensive Treatment Foster Care (ITFC)
Intensive Family-Based Mental Health
Multi-Dimensional Treatment Foster Care

MENTAL HEALTH ASSESSMENT

Child and Family Assessment Center
Multi-disciplinary Assessment Teams (MAT)
Harbor-UCLA Medical Assessment Hub

INDIVIDUAL AND FAMILY TREATMENT PROGRAMS

Trauma-Focused Cognitive Behavioral Therapy (TF-CBT)
Functional Family Therapy (FFT)
Managing and Adapting Practice (MAP)

EARLY CHILDHOOD TREATMENTS

Parent-Child Interaction Therapy (PCIT)
Child Parent Psychotherapy (CPP)
Therapeutic Preschool

SPECIALIZED TREATMENT GROUPS

Child Sexual Abuse
Domestic Violence
Teen Substance Abuse
Youth with Sexual Behavior Problems
Incredible Years Parenting Program (IY)
Cognitive Behavioral Intervention for Trauma in Schools (CBITS)

YOUTH DEVELOPMENT SERVICES

Creative Arts
Literacy and Education
Health and Wellness
Life Skills

INTENSIVE HOME-BASED SERVICES

Field Capable Clinical Services (FCCS)
Full Service Partnership (FSP)
Wraparound Services
**FRIENDS OF THE FAMILY**

Friends of the Family is guided by a tenacious vision of vibrant communities where children and families thrive and succeed, where parents are equipped to be advocates, mentors, champions, and cheerleaders for their children, and where each child realizes their unique potential of mind, body, and spirit. FOF works to lift children and families out of poverty, protect them from abuse & neglect and ensure their access to healthcare, quality education and supportive, resourced communities.

### EMERGENCY ASSISTANCE

- FOF Family Self-Sufficiency Program
- FOF Clothes Closet
- Food Pantry
- Baby 2 Baby
- MEND

### EARLY CARE & EDUCATION

- FOF Early Learning Lab
- Child Care Resource Center
- CCRC Headstart
- VOALA Headstart
- UCLA Early Headstart

### YOUTH DEVELOPMENT

- Youth Speak Collective
- We Lift LA (TAY)
- New Directions for Youth
- Heroes of Life
- Tia Chucha’s Cultural Center

### LEGAL SERVICES

- Neighborhood Legal Services
- Victims of Crime-DA
- Public Counsel
- Bet Tzedek
- FOF Safe Child Custody Exchange

### MENTAL HEALTH

- FOF Family Counseling
- Child & Family Guidance
- SFV Community Mental Health Center
- Tarzana Treatment Centers
- The Village Family Services
- Special Services for Groups
- El Nido Family Centers
- Hathaway-Sycamores
- NAMI-SFV
- Valley Family Center
- Now I See a Person Institute
- Counseling 4 Kids

### ACTIVITIES

- Case Navigation: Family Needs Assessment & Individualized Service Plans
- Bullying Awareness & Prevention
- Parent Trainings
- Provider & Resident Network Meetings
- Building Protective Factors Training
- Family Wellness Institute: yoga, gardening, Homework Club, music & art, mindfulness meditation
- Community Action Groups
- Domestic Violence: From Victim to Survivor to Thriver, Windows Between Worlds
- Family Economic Stability
- Adolescent Parenting Support
- Fatherhood Involvement/Evolvement

### HOME VISITING

- FOF Parents As Teachers
- El Nido Parents As Teachers
- CCRC Parents as Teachers
- FOF Family Support

### FAITH COMMUNITIES

- FOF Parents As Teachers
- El Nido Parents As Teachers
- CCRC Parents as Teachers
- FOF Family Support

- St. Paul’s United Methodist
- St. Simons Episcopal
- Real Life Church of Santa Clarita
- Victory Outreach

### FINANCIAL/ECONOMIC PARTNERS

- VITA Clinics at FOF
- Chrysalis
- CSUN VITA
- LA Family Housing
- LA Family Housing
- SFV Rescue Mission
PROTOTYPES

mission is to rebuild the lives of individuals, children, and communities impacted by substance use, mental illness and domestic violence. They promote self-sufficiency while ensuring safety and shelter for all in need.

HEALTH/PARENTING/EDUCATION PROGRAMS

- Strengthening Families Curriculum (evidence-based parent skills group)
- Project SOAR (self-esteem group)
- Financial Literacy Workshop
- Domestic Violence Group
- Asian American Family Enhancement Network
- CLL Project Fatherhood Curriculum
- Parent Mutual Support

CAPACITY BUILDING

- Community Collaborative Meeting
- Safe Children Strong Families (SCSF)
- Carino Partnership for Families (PFF) Collaborative
- Eastside (San Gabriel Valley) Child Abuse Prevention Council
- San Gabriel Valley Best Babies Collaborative
- Pomona Homelessness Continuity of Care
- Pomona Valley Children and Family Community Council

OTHER PARTNERS

- Parents Anonymous
- Bienvenidos
- Pomona Valley Youth Employment
- D’Veal Family and Youth Services
- SPIRITT Family Services
- Pacific Clinics
- Project Caring and Sharing
- PIPS
- Cultural Brokers
- Parent Advocate Azusa Foursquare Church

SCHOOLS

- Pomona Unified
- Pasadena Unified
- Bonita Unified
- La Puente Unified
- Azusa Unified
- Covina Unified
- Roland Unified
- West Covina
- Citrus College
- Azusa Pacific
- Pasadena City College

DCFS PARTNERS

- 5 Acres
- Foothill Family Services
- Hillsides
- Santa Anita
- East Valley Boys and Girls
- DPSS
- Gain

PT

ACTIVITIES

- Case Navigation
- Parent Advocate
- Cultural Broker-Glendora and Pomona
- Community Outreach
- Resource Fairs
SHIELDS FOR FAMILIES
Develops, delivers and evaluates culturally sensitive, comprehensive service models that empower and advocate for high-risk families in South Los Angeles.

FAMILY SERVICES
- Welcome Baby
- Home Visitation
- Healthy Start
- Child Development Centers

MENTAL HEALTH SERVICES
- Adult Programs
- Youth Programs
- Children’s Programs
- Juvenile Justice Programs

CHILD WELFARE SERVICES
- Achieving Change Together/Partnerships for Families (ACT/PFF)
- Adoption Promotion and Support Services (APPS)
- Prevention and Aftercare (ASK/PAS)
- Family Preservation
- Multi-disciplinary Assessment Team (MAT)
- Point of Engagement/Up-Front Assessments (POE/UFA)

YOUTH SERVICES
- Heros and Sheros
- College Bridge Academy
- Camp Mariposa

ADULT VOCATIONAL
- Jericho Vocational Services Center

SUBSTANCE USE
- Perinatal Genesis Program
- Outpatient Ark Program
- Residential Mount Carmel
- Youth Revelation Program

ASSESSMENT SERVICES
- Community Assessment Services Center (CASC)
- Multidisciplinary Assessment Team (MAT)
- Co-located Assessment Services

RE-ENTRY SERVICES
- Back on Track
- Probation System Navigation

CRIMINAL JUSTICE PROGRAMS
- Drug Court
- Community Collaborative Court
- Place of Family Program

HOUSING SERVICES
- Homeless Family Solution System
- Rapid Re-Housing
SOUTH BAY CENTER FOR COUNSELING
working together to create and sustain systems that support and empower individuals, families and communities.

CHILD DEVELOPMENT & EARLY EDUCATION

Preschool Without Walls
After School Tutoring
Bring Me a Book
Mentoring
WIC
Burnett Library
Michelle Obama Library
Mark Twain Library
Long Beach Main Library
Lawndale Library
Wilmington Library

YOUTH DEVELOPMENT

iHeart Wilmington Youth
Urban Arts Crew
Streetcraft LA
Career Fair

EMERGENCY ASSISTANCE

Rental Assistance
Utility Assistance
Baby 2 Baby
Concrete Goods (Diapers, Wipes)
Grocery Assistance
Food Pantry Referrals
Del Aire Baptist Church

FAMILY WELLBEING

Counseling Services - Individual, Group, Couples and Children
The Guidance Center
South Bay Children’s Health Center
Parenting Support Group
Family Development Coaching
Relative Support Services for Relative Caregivers and Non-related Extended Family Members
Dance Therapy
Yoga & Zumba
English as a Second Language (ESL) Classes
Dental Program
NAMI Mental Health Support Group

RELATIONSHIP-BASED COMMUNITY ORGANIZING

iHeart Wilmington Community Garden
Connected Families Stronger Kids
Neighborhood Action Councils
Countywide iHeart Initiatives
Voter Registration Initiative
Carson Community Garden
Long Beach Community Garden
Clean Wilmington

PATHWAYS TO SELF-SUFFICIENCY FOR YOUTH & ADULTS

Urban Arts
StreetCraft LA
English as a Second Language (ESL)
Don Knabe Energy Pathway Program
Tax Preparation (EITC)
Financial Counseling

COMMUNITY CAPACITY BUILDING

SPA 8 Prevention and Aftercare Collaboration
SPA 8 Relative Support Services Collaboration
Torrance DCFS Regional Community Alliance
South County DCFS Faith Based Strengthening Families Collaborative
<table>
<thead>
<tr>
<th>LEGAL ASSISTANCE</th>
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<tr>
<td>Resource and Referrals</td>
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<tr>
<td>Immigration Assistance</td>
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<td>Credit Repair</td>
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<td>Computer Classes</td>
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<tr>
<td>Artisan Collective</td>
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<tr>
<td>Community Café</td>
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<td>Community Co-ops</td>
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<td>Employment Development Department (EDD)</td>
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FOSTER CARE RECRUITMENT
Asian Pacific Islander (API)
Korean Family Services (KFAM)
Asian Pacific Family Center (APFC)
Cambodian Association of America (CAA)
Deaf

YOUTH DEVELOPMENT
Chinatown Service Center (CSC)
KFAM
Search to Involve Pilipino Americans (SIPA)
APFC

LEGAL
Public Counsel
Levitt & Quinn Family Law Center
Legal Aid Foundation Los Angeles

FAITH PARTNERSHIPS
OMC (Koreatown)
Chan’s Church (Chino Hills)
YNCC (Chinatown)
New Hope Community Church (Deaf Ministry)
Community Healers

MENTAL HEALTH
Department of Mental Health (DMH)
National Alliance on Mental Illness (NAMI)
Department of Children and Family Services (DCFS) Co-located Staff
United American Indian Involvement (UAII)
Korean Family Services (KFAM)
Asian Pacific Family Center (APFC)
Cambodian Association of America (CAA)

SUBSTANCE USE TREATMENT
Community Assessment Services Center (CASC)
United American Indian Involvement (UAII)
Chinatown Service Center (CSC)
Asian American Alcohol & Drug Program (AADAP)

DOMESTIC VIOLENCE
Center for the Pacific Asian Family
Asian Pacific Women’s Center

ECONOMIC DEVELOPMENT
United American Indian Involvement
Volunteer Income Tax Assistance (VITA)
Koreatown Youth & Community Center (KYCC)
Southern California Indian Center (SCIC)
Chinatown Service Center Job Placement, Small Business Development

OTHER COMMUNITY PARTNERSHIPS
El Monte Community Alliance (Regional Center)
Big Heart Ranch (UAII Partner)
Red Circle Project ((HIV Prevention/LGBT)

SPECIAL SERVICE FOR GROUPS
ASIAN PACIFIC COUNSELING & TREATMENT CENTERS
dedicated to provide community-based solutions with maximum efficiency and impact to the social and economic issues diverse groups face.
SPIRITT provides crisis intervention, life skills and hope for a stable, nurturing and healthy family for families in eastern Los Angeles County. SPIRITT utilizes evidence-based practices to increase the protective factors as a means to help families thrive.

### COMMUNITY CAPACITY
- 8 Steps Liquor Store Community Framework
- 24/7 Drug Free Media Campaign
- Youth Leadership (Theatre)

### SUPPLEMENTAL SUPPORT
- Parent Education Workshops
- Community Partnerships and Collaborative

### YOUTH DEVELOPMENT
- School Based Substance Use Prevention Support and Educational Group (CLARO)
- WINDOWS Family Communication Choices Youth Conference

### BEHAVIORAL HEALTH
- 0-5 Mental Health
- Child/Youth Mental Health Psychotherapy
- Youth Substance Treatment
- Adult Substance Use and Co-Occurring Treatment
- Counseling for Adults, Family, and Children
- Drug Testing

### CHILD WELFARE
- Prevention and Aftercare Family Support
- Case Navigation
- Parent Support Group
- Foster Youth Group
- In Home Visitation 0-5
- In Home Family Preservation Case Management

### SUPPLEMENTAL SUPPORT
- Parent Empowerment Group (PALS)
- Parenting (Incredible Years)
- Domestic Violence Support Group
- Windows Between Worlds-Art Work
- Supporting Fatherhood Involvement
- Co-Parenting
- Emergency Basic Support
HEALTH PROJECT

Senior Sewing Circle
Arts and Crafts Groups and Workshops
Field Trips / Social and Cultural Outings
Public Health Nursing
Health Education
Food and Nutrition Program
Transportation

MENTAL HEALTH/PREVENTION & AFTERCARE

Seven Generations Child & Family Counseling Services
Department of Mental Health-Children
Department of Mental Health-Integrated Care Program
Domestic Violence/Sexual Assault
Child Abuse Treatment Program (CHAT)
Family Preservation Program
BH2I_Behavioral Health Integration into the Health Clinic
Cultural Services and Activities: (Drum, Dance and Regalia program, beading classes, hand drum making, basket making)

HEALTH CLINIC

The clinic provides general health care services, diagnosis and treatment of uncomplicated diseases.
Services include: physicals, immunizations, management of medication, lab screening, STD/STI screening.
Women’s health services include pap smears and follow-up, pregnancy testing, breast exams and contraception prescriptions.

SUBSTANCE USE/SOCIAL SERVICES

The Robert Sundance Family Wellness Center (RSFWC)
Individual Outpatient Substance Abuse Counseling
Referrals to Residential and Inpatient Treatment
Recovery Support Groups
Individualized Treatment Planning
Traditional Treatment (Talking Circle, Sweat Lodge, Pow Wows, Wellbriety)
Comprehensive Case Management
Workforce Development Services
Aftercare Alumni Group
WIND program: education and cultural activities for youth

YOUTH

Los Angeles American Indian Clubhouse
Robert Sundance Youth Summer Camp
Central High School UAII Branch

OTHER

Family Emergency Preparedness Program

UNITED AMERICAN INDIAN INVOLVEMENT

promote and support the physical, behavioral and spiritual well-being of American Indian/Alaska Natives in the LA area by providing comprehensive, integrated services that focus on all age groups and incorporate American Indian/ Alaska Native cultures and traditions.
WESTSIDE CHILDREN’S CENTER
All children need a childhood. Westside Children’s Center brings together and strengthens families, cultivating conditions for children to succeed in life.

PRIORITIES: DCFS-INVOLVED FAMILIES, FOSTER CHILDREN, HOMELESS FAMILIES, LOW-INCOME, & OTHER VULNERABLE POPULATIONS

COMPREHENSIVE EARLY EDUCATION & PARENT SUPPORTS

- Prenatal and child-development-focused early education services: home visiting (0-3), center-based and family childcare provider homes (preschool/daycare for children 0-5)
- Parenting skills classes; parenting support groups

Key Partners:

| Network of licensed family child care homes | Inglewood Southside Christian Church |
| Stoner Elementary School | Braddock Elementary School |
| UCLA | Volunteers of America |

CONCRETE SUPPORTS

- Clothing, diapers, child-focused necessities
- Homeless services (provided by St. Joseph’s Center)
- Emergency support
- Food café (provided by St. Joseph’s Center)
- Case management/case navigation

Key Partners:

| Baby2Baby | California Community Fdn. |
| St. Joseph’s Center |

FOSTER CARE/RELATIVE CARE

- Resource Family recruitment, training, certification and support
- Relative caregiver support groups
- Case navigation
- Regular events/activities
- Mental health services

Key Partners:

| SBCC Thrive LA | Raise a Child |
| UCLA Ties for Families | Guardians of Love |

HEALTH, MENTAL HEALTH & WELLNESS

- Disabilities screenings and advocacy (0-5)
- Early childhood/infant mental health (dyadic therapy)
- Counseling (substance abuse, individual, couples, etc.)
- Prenatal and LGBTQ Support Groups
- Dental screenings/services
- Case Navigation/Case Management (Prevention & Aftercare, Family Preservation)

Key Partners:

| Children’s Hospital Los Angeles | Open Paths |
| Venice Family Clinic | Didi Hirsch |
| HomeSAFE | Ness Counseling Center |
| Southern California Counseling Center | VFC Virtual Dental Home |
| CAPIT | LA Trust |
| Mama’s Neighborhood | Regional Centers |

FAMILY & COMMUNITY EVENTS

- Monthly family events (e.g. dances, movie nights, gardening)
- Resource fairs/Children’s Arts Festival
- Community Leadership Groups; Community Collaborative

Key Partners:

| SBCC Thrive LA | Latino Resource Organization |
| Windward School | Junior League of Los Angeles |

YOUTH & FAMILY SOCIAL SUPPORT SERVICES

- Housing assistance; services for homeless youth
- Case management; Legal assistance
- Domestic violence supportive services
- Tutoring/career counseling; financial/educational workshops
- Residential treatment for pregnant & postpartum women
- Residential youth program

Key Partners:

| Latino Resource Organization | Eggleston Youth Center |
| Clare Foundation | Safe Place for Youth |
| St. Joseph’s Center |

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